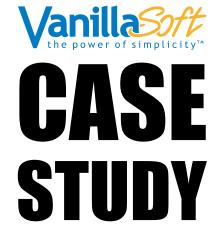
industry case study

BUSINESS CONSULTANT



THE NEED

U.S. consulting firm serving the hospitality industry in North America and South America needed a solution to track its new call center's appointment setting activities.

THE SOLUTION

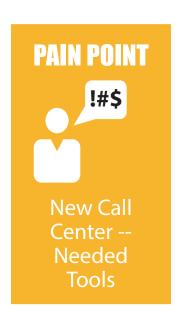
VanillaSoft's appointment setting, progressive and preview auto dialing, custom fields for data capture, and dashboard reporting made them right at home.

THE CLIENT















SINGLE LOCATION

THE SOLUTION

CUSTOMER RATINGS

EASE OF USE & ONBOARDING



SUPPORT & CUSTOMER SERVICE



CUSTOMER QUOTE

"VanillaSoft is very responsive to our needs. They help with all technical issues and even go out and attempt to support products that integrate with theirs instead of telling you to go to that products service center. They also make changes to the software based on their customers needs and requests. All in all a great customer oriented company."

CLIENT-REQUIRED FEATURES

- ✓ Appointment Setting
- ✓ Custom Fields & Data Capture
- ✓ Auto Dialing (Progressive & Preview)

✓ Real-Time
Dashboards & Web
Reporting

START YOUR FREE TRIAL TODAY

www.vanillasoft.com/products